

Raunie Debaar-Jackson

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EDUCATION

Southern Alberta Institute of Technology, Calgary, Alberta.

Sept 2025 – April
2027

*Radio, Television and Broadcast News, Radio Major
Diploma*

Lacombe Outreach, Lacombe, Alberta

February 2021 –
June 2024

High School Diploma

PROFESSIONAL EXPERIENCE

Peavey Mart, Lacombe, Alberta

May 2022 - March
2025

Customer Service Associate

- Maintained a consistently organized and well-stocked work area.
- Provided information about products and services available to customers.
- Assisted customers with returns, exchanges, refunds, and other transactions as needed.
- Resolved customer inquiries in a timely manner.
- Escalated unresolved customer issues to the appropriate department or manager for resolution.
- Supported customer service goals and enhanced relations through friendly, knowledgeable, and positive communication.

Strand 360, Lacombe, Alberta

July – August 2025

Customer Service

- Answered front desk calls.
- Directed Clients to the appropriate departments.
- Helped with engraving, sign making, and clothing printing.

CERTIFICATES

- Workplace safety practices
- Foundations in industry workplace safety
- Workplace safety systems

SKILLS

Computer software/ frameworks: Microsoft Office, Adobe Audition, Premiere Pro

Languages: English

Misc: Customer Service, Retail Marketing, Guest Services, Team Collaboration

- **REFERENCES AVAILABLE UPON REQUEST**